



Creating High Performance Teams: Applied Strategies and Tools for Managers and Team Members

Ray Aldag, Loren Kuzuhara

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Creating High Performance Teams is an accessible and thorough new introduction to this key area of business education. Written by teams experts Ray Aldag and Loren Kuzuhara, this book provides students with both a firm grounding in the key concepts of the field and the practical tools to become successful team managers and members. Built on a solid foundation of the most up to date research and theory, chapters are packed with case studies, real-world examples, tasks and discussion questions, while a companion website supports the book with a wealth of useful resources for students, team members, and instructors.

Centered around an original model for high performance teams, topics covered include:

- Building and developing effective teams
- Managing diversity
- Effective communication
- Team processes – meetings, performance management
- Dealing with change and team problems
- Current issues – virtual teams, globalization

With its combined emphasis on principles and application, interwoven with the tools, topics, and teams most relevant today, *Creating High Performance Teams* is perfectly placed to equip upper-level undergraduate and MBA students with the knowledge and skills necessary to take on teams in any situation.

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